

# Evaluating a remote monitoring service for patients with rheumatoid arthritis

Exploring patient and staff experiences, and barriers and drivers to implementation



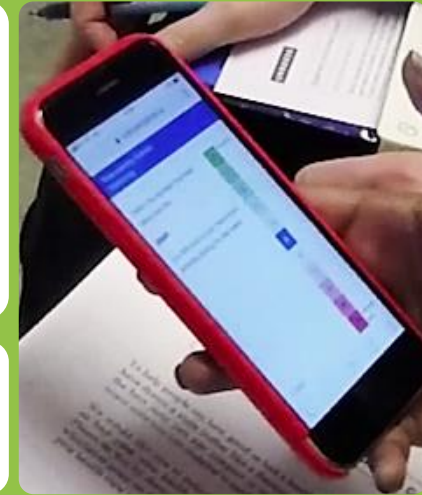
## Remote monitoring service

Monthly health survey scores

Patient-generated text messages



1. No action,
2. Patient asked to contact their service, or
3. Appointment scheduled



## Study design

Evidence review

Service-level data

Patient survey

Patient interviews

Staff interviews



## Patient & public involvement (PPI)

*“From the start we were welcomed by everyone, and encouraged to ask questions, voice opinions and get involved with various tasks”*

Emma-Jayne Adams & Mary-Ann Palmer (PPI members)



## Results

- Patients were positive about the service and engagement was high
- Staff views and engagement were more mixed
- Patient and staff engagement are equally important for implementation

Read more at: [www.kingsimprovementscience.org](http://www.kingsimprovementscience.org) or scan the QR code

