

Understanding patient experiences of waiting for cardiac surgery



Researchers are trying to understand what patients feel while waiting for heart surgery and what they think could be done to make this experience less stressful.

This study covers four London hospitals: Royal Brompton, Harefield, St Thomas' and King's College hospitals.

It asks patients about:

- a) How their heart condition affects their life
- b) Experiences of heart surgery services
- c) How waiting lists and care pathways could be improved



- More than 900 patients were invited to complete the survey
- 570 patients agreed to participate – 50% of them answered all questions in the survey
- Currently numerical and narrative data is being analysed
- Results are expected in September

"Cardiac surgery might be routine care for medical teams, but to patients on waiting lists, it can be worrying and challenging in everyday activities. This is often not fully understood, but very important to improving overall experiences of patients waiting for treatment or surgery."

Rashmi Kumar and Joanna Burrridge
Patient and public involvement members

Read more at:
kingsimprovementscience.org/
or scan the QR code

