Indicators of success

Improved:
- uptake of capability building
- knowledge and skills
- confidence

Increased:
- team-based QI projects that are aligned with priorities and sustained
- data use
- patient and public involvement
- collaboration and learning
- sharing, spread, and scaling

Inputs
- Leaders enable QI
- QI vision and strategy
- Resources/time
- Staff and patients involved in setting QI priorities
- Quality activities work together

Capability building
- Awareness raising
- Training
- Certification
- Coaching
- Practical support and resources

1.

5.

2.

Ultimate impact goals
- Improvements in the way QI is carried out
- Creating a QI culture which sustainably improves the quality and experience of care and operations for patients and staff

4.

3.

Activities/outcomes

QI implementation
- Ways to raise issues
- Data
- Patients and public involved
- Similar work connected
- QI aligned with priorities
- QI sponsored
- Diverse team and stakeholders engaged

Connecting and sharing
- Partnerships and networks within and outside of KCH
- Feedback to people who raised issues
- Successes and challenges widely shared
- Support for scale and spread

Conditions required for training programme success:
- Safety, collaboration and openness
- Motivation and willingness
- Effective QI methods and training
- Data used appropriately and transparently
- Sustainability considered throughout QI
- Effective leaders
- QI governance
- Accessibility, inclusiveness and diversity

KING'S IMPROVEMENT SCIENCE

Quality Improvement