

Indicators of success

Improved:

- uptake of capability building
- knowledge and skills
- confidence

Increased:

- team-based QI projects that are aligned with priorities and sustained
- data use
- patient and public involvement
- collaboration and learning
- sharing, spread, and scaling

Connecting and sharing

- Partnerships and networks within and outside of KCH
- Feedback to people who raised issues
- Successes and challenges widely shared
- Support for scale and spread

Conditions required for training programme success:

- Safety, collaboration and openness
- Motivation and willingness
- Effective QI methods and training
- Data used appropriately and transparently
- Sustainability considered throughout QI
- Effective leaders
- QI governance
- Accessibility, inclusiveness and diversity

Inputs

- Leaders enable QI
- QI vision and strategy
- Resources/time
- Staff and patients involved in setting QI priorities
- Quality activities work together

Capability building

- Awareness raising
- Training
- Certification
- Coaching
- Practical support and resources

QI implementation

- Ways to raise issues
- Data
- Patients and public involved
- Similar work connected
- QI aligned with priorities
- QI sponsored
- Diverse team and stakeholders engaged

