Indicators of success
Improved:
• awareness of QI
• uptake of training, support and certification
• QI knowledge and skills
• confidence to do QI

Increased:
• number of QI projects that are team-based, aligned with priorities and needs, and sustained
• use of data in QI
• patient and public involvement in QI
• collaboration and learning from QI
• sharing, spread, and scaling of QI

Connecting and sharing
• QI work, learning partnerships and networks established within and outside of KCH
• Feedback to individuals who raised issues
• Successes and challenges of QI widely shared
• Support for scale and spread of QI

Conditions required for training programme success:
• Safety and support to raise issues, make changes and face challenges
• Motivation and willingness to do training and QI activities
• QI method and training are effective
• Data used appropriately and transparently
• Sustainability considered throughout QI

Inputs
• Leaders enable QI
• Improvement core to vision and strategy
• Resources, time and workforce
• Staff at all levels and patients involved in setting QI priorities
• Quality planning, assurance, control and improvement work together

Capability building
• QI awareness raising activities
• Bitesize and different levels of QI training for staff, patients and leaders
• QI certification
• QI coaching
• QI practical support and other resources

QI initiation and implementation
• Clear ways to raise issues for improvement
• Data used to look at performance and change
• Patients and public involved as partners from start
• Scan to identify and connect similar QI work
• QI aligned with priorities
• Leaders sponsor QI
• Diverse QI project team and key stakeholders engaged

Ultimate impact goals
• Improvements in the way QI is carried out
• Creating a QI culture which sustainably improves the quality and experience of care and operations for patients and staff

Early activities/outcomes