

Indicators of success

- Improved:**
- awareness of QI
 - uptake of training, support and certification
 - QI knowledge and skills
 - confidence to do QI

- Increased:**
- number of QI projects that are team-based, aligned with priorities and needs, and sustained
 - use of data in QI
 - patient and public involvement in QI
 - collaboration and learning from QI
 - sharing, spread, and scaling of QI

- Inputs**
- Leaders enable QI
 - Improvement core to vision and strategy
 - Resources, time and workforce
 - Staff at all levels and patients involved in setting QI priorities
 - Quality planning, assurance, control and improvement work together

- Capability building**
- QI awareness raising activities
 - Bitesize and different levels of QI training for staff, patients and leaders
 - QI certification
 - QI coaching
 - QI practical support and other resources

- QI initiation and implementation**
- Clear ways to raise issues for improvement
 - Data used to look at performance and change
 - Patients and public involved as partners from start
 - Scan to identify and connect similar QI work
 - QI aligned with priorities
 - Leaders sponsor QI
 - Diverse QI project team and key stakeholders engaged



Connecting and sharing

- QI work, learning partnerships and networks established within and outside of KCH
- Feedback to individuals who raised issues
- Successes and challenges of QI widely shared
- Support for scale and spread of QI

Conditions required for training programme success:

- Safety and support to raise issues, make changes and face challenges
- Motivation and willingness to do training and QI activities
- QI method and training are effective
- Data used appropriately and transparently
- Sustainability considered throughout QI
- Effective leaders who support staff
- QI governance structures
- Widespread collaboration and openness to change
- Accessibility, inclusiveness and diversity are key parts of all activities