

Top tips from KIS for other organisations wishing to embed PPI in their work

- **Embed PPI from the start**

Plan for PPI from the start, not as an afterthought. Involve PPI members alongside your core team early, and fund dedicated support roles, integrating PPI in a structured yet flexible way.



- **Create clear roles and provide support**

Define specific roles, responsibilities and skills, and how PPI input will be used. Help your PPI members to feel confident in contributing, with training, support and mentorship.



- **Ensure leadership and team buy-in**

Secure senior leadership commitment and embed PPI at all levels of governance. Consider training to help teams understand PPI's value in service design and improvement.



- **Be ambitious**

Be ambitious with PPI integration, even under financial pressure. Think creatively about accessing resources to support PPI, and aim for meaningful engagement that adds real value to your activities.



- **Provide fair compensation and support**

Pay appropriate stipends, cover expenses and offer professional development opportunities to PPI members. Meet accessibility needs, recognising other responsibilities and demands on their time.





- **Foster equal partnership and respect**

Empower PPI members as valued partners, not consultees. Enable PPI members to chair meetings and lead discussions, recognising power imbalances at play.

- **Build trust through relationships**

Invest time in developing long-term, reciprocal and trusting relationships with local community groups and charities that represent diverse communities.



- **Make PPI accessible and inclusive**

Avoid jargon, provide materials in different formats and create supportive, open environments where people feel comfortable to ask questions and challenge ideas.

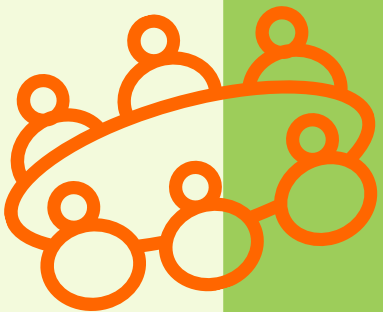
- **Close the feedback loop**

Clearly show how PPI input influenced decisions and had impact, especially when reporting back to PPI members themselves.



- **Welcome challenge**

Doing PPI well is hard, and you may get it wrong at times. Be open about this, learning from mistakes when they happen.



- **Meet people where they are**

People are not 'hard to reach' - go to them rather than expecting engagement on your terms. Recognise the emotional labour and bravery required that is required to share personal experiences.

